



GlenTech Ltd

Tech Solutions & Services



ABOUT US

Glentech Ltd is owned and run by Glen & Jessica Austin and started trading in 2017 from our home, firstly specializing in repairing hardware & software from mobile devices to servers.

In 2019 already with over 27 years Software experience we expanded into IT Support, repair, refurbishment and sales and as such moved to a commercial premise including a shopfront, workshop facilities and offices



CONTACT US

Glentech Ltd
235 Hunts Pond Road
Fareham, Hampshire. PO14 4PJ

01329 888358

enquiries@glentechltd.co.uk

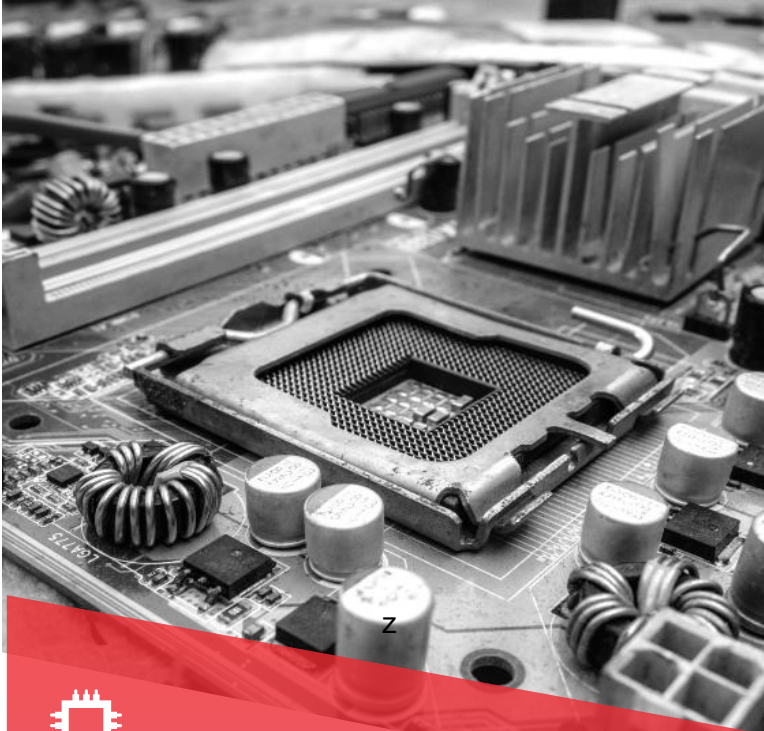
www.glentechltd.co.uk

IT SUPPORT

Intro & Service Offering

Updated Oct 21

www.glentechltd.co.uk



Let us take the hassle out of your IT with our managed services offerings



OTHER SERVICES

We also offer the following

- Server, PC, Laptop. Network Storage
- Network Cabling & Infrastructure
- Mobile Phone & Tablet Repair
- Micro Soldering Services
- VOIP Telephony Solutions



GLENTech AS A MICROSOFT PARTNER

What does this mean?

Microsoft Certified Partners (or MPNs for short) are companies who directly link themselves to Microsoft by providing Microsoft-related products or services worldwide. MPNs also provide support for these products and services, a requirement by Microsoft. In order for a company to become certified they must be able to effectively help customers with a range of IT projects and support services around all things Microsoft. We provide IT services such as network, application, infrastructure and security services with ongoing regular support.



RECOGNISED CLOUD SERVICE PROVIDER

We as a company offer cloud-based platforms, infrastructure, application and storage services.

Businesses like yours can take advantage of scalability and flexibility by not being limited to physical constraints of on-premises servers, the reliability of multiple data centres with multiple redundancies, customisation by configuring servers to your preferences and responsive load balancing that can easily respond to the changing demands of your business needs.





GlenTech Ltd
Tech Solutions & Services



SB PACKAGE 1

- Up to 5 Devices in total
- Remote Support Access
- Client Operating System Support
- Client Standard Application Support
- Telephone Support
- Up to 1 Site Visits Per Month
- No Hardware Labour Charges for Repairing Supported machines
- Rolling 30 Day / No Lengthy Contract

£70 + Vat Per Month



SB PACKAGE 2

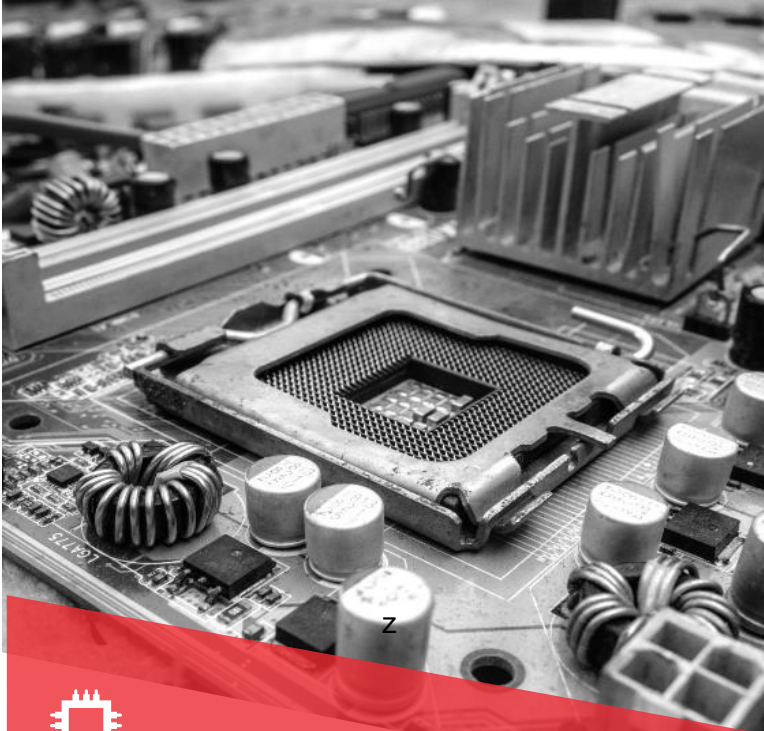
- Up to 10 Devices in total
- To include Local Network Storage
- Remote Support Access
- Client Operating System Support
- Client Standard Application Support
- 9am – 5pm Telephone Support
- Up to 3 Site Visits Per Month
- Discount on Supplied Services & Repairs of Laptop, PC, Tablet & Mobile Devices
- Rolling 30 Day / No Lengthy Contract

£130 + Vat Per Month

SB PACKAGE 3

- Up to 12 Devices in total
- To include Local Network Storage
- Remote Support Access
- Client Operating System Support
- Client Standard Application Support
- 9am – 5pm Telephone Support
- Up to 4 Site Visits Per Month
- Discount on Supplied Services & Repairs of Tablet & Mobile Devices
- Rolling 30 Day / No Lengthy Contract

£160 + VAT PER MONTH



Your Full Remote IT Management Solution Packages



B PACKAGE 3

- Full IT Management & Administration
- As per B Package 2
- Up to 20 Devices in total
- To include 3 Physical or Hosted Servers

£350 + Vat Per Month



B PACKAGE 1

- Full IT Management & Administration
- Up to 5 Devices in total
- To include 1 Physical or Hosted Servers
- Client Operating System Support
- Client Standard Application Support
- 9am – 6pm Telephone Support
- Up to 3 Site Visits Per Month
- Hosting Services Minimal Fees
- Discount on Supplied Services & Repairs
- No Hardware Labour
- Free Pat Testing of Supported Devices
- Rolling 30 Day / No Lengthy Contract

£160 + Vat Per Month



B PACKAGE 2

- Full IT Management & Administration
- Up to 10 Devices in total
- To include 2 Physical or Hosted Servers
- Client Operating System Support
- Client Standard Application Support
- 9am – 6pm Telephone Support
- Site Visits
- Hosting Services Minimal Fees
- Discount on Supplied Services & Repairs
- No Hardware Labour
- Free Pat Testing of Supported Devices
- Rolling 30 Day / No Lengthy Contract

£260 + Vat Per Month





GlenTech Ltd
Tech Solutions & Services



HOURLY RATES

Our Hourly rates are as follows and we do not charge for travel within a 10-mile radius

£60 exclusive of VAT per Hour

Weekday Out of Hours Charged at Standard Rate

Weekends Charged at 1.5 x Standard Rate

Bank Holidays Charged at 2.0 x Standard Rate



WANT TO KNOW MORE?

We hope you found the information provided of interest and may consider us a good fit to support your Businesses IT Requirements. If you would like to know more about specific products or services, then we would be more than happy to provide further information or documentation and pricing or give us a call and arrange for us to pop along for an informal chat to discuss any requirements.

CONTACT US

Glentech Ltd
235 Hunts Pond Road
Fareham, Hampshire. PO14 4PJ

01329 888358

enquiries@glentechltd.co.uk

www.glentechltd.co.uk